Citizenship Management Quarterly Report

(Second Quarter of Fiscal Year 2012-2013)

Prepared by the Policy and Knowledge Development Division, Citizenship and Multiculturalism Branch

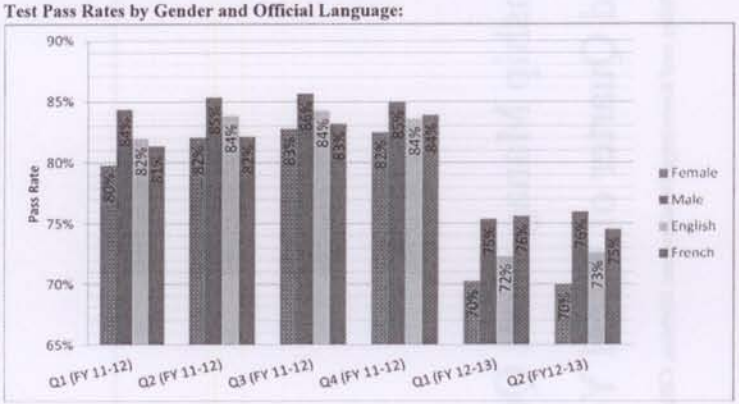
Notes:
The report is comprised of two distinct data sources: 1) CIC administrative databases (GCMS and FOSS), which provides demographic data, but is not able to provide details about test versions; and 2) CIC local office test reports, which provide data on test versions.

The data from both sources are intended for internal CIC use only, and not for distribution outside the department. Permission must be received prior to releasing any data into the public domain.

Written Citizenship Test:

Note: New test questions were introduced on March 28, 2012 and on July 23, 2012. As a result, pass rates have significantly dropped in Q1 (FY 12-13) and Q2 (FY 12-13). Poorly performing questions are being identified and removed. Test pass rates should rise again once all new questions have been introduced and poorly performing questions addressed.

Test Pass Rates by Gender and Official Language:



Analysis:

- The average overall test pass rate in Q1 (FY 12-13) and Q2 (FY 12-13) was 72.6%, which is a decrease from the 83% average in FY 11-12. The decrease in pass rate can be considered attributable to the introduction of new test questions on March 28, 2012 and on July 23, 2012.
- Male pass rates are consistently slightly higher than female pass rates, on average 4% higher.
- The difference in pass rates between official languages continues to be negligible.
- As a result of the Operational Bulletin 407, the number of test administered in Q1 (FY 12-13) and Q2 (FY 12-13) significantly decreased, going from a quarterly average of 32,538 to 13,735. OB 407 has changed the way citizenship applications are prepared by introducing a new file requirements checklist, revamping residence questionnaire, and introducing a new standard file preparation template for review and decision by a citizenship judge. These changes were implemented in May 2012 to ensure the integrity of the citizenship program.

	Q1	(FY 11-12)	Q2	(FY 11-12)	Q3	(FY 11-12)	Q4	(FY 11-12)	Q1	(FY 12-13)	Q2	(FY 12-13)
Gender / Language	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests
Female	79.8%	19,517	82.1%	16,912	82.8%	16,617	82.5%	17,395	70.3%	8,614	70.0%	6,410
Male	84.4%	16,331	85.4%	14,248	85.6%	14,218	85.0%	14,916	75.4%	7,167	76.0%	5,278
English	82.0%	31,322	83.8%	26,770	84.2%	27,340	83.6%	29,148	72.3%	14,408	72.6%	10,949
French	81.4%	4,526	82.1%	4,390	83.2%	3,495	83.9%	3,163	75.6%	1,373	74.6%	739
Overall Rate	81.9%	35,848	83.6%	31,160	84.1%	30,835	83.6%	32,311	72.6%	15,781	72.7%	11,688

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Pass Rates by Province/Territory of Residence:

	Q1	(11-12)	Q2	(11-12)	Q3	(11-12)	Q4	(11-12)	Q1	(12-13)	Q2	(12-13)
Province / Territory	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests
Newfoundland & Labrador	95.2%	21	81.8%	88	100.0%	15	94.7%	57	88.9%	9	0	n/a
Prince Edward Island	87.5%	16	n/a	0	83.7%	43	85.3%	34	33.3%	9	50.0%	4
Nova Scotia	91.0%	189	91.5%	189	91.2%	114	89.3%	149	88.0%	108	88.6%	140
New Brunswick	88.4%	190	88.0%	167	90.4%	52	83.5%	85	76.3%	80	88.5%	36
Quebec	81.3%	5,734	81.6%	5,325	83.5%	4,907	84.2%	3,970	73.6%	1,726	72.7%	824
Ontario	81.5%	17,116	83.6%	16,277	82.8%	15,348	81.8%	16,850	71.2%	8,165	71.5%	6,341
Manitoba	77.0%	1,358	79.6%	485	78.1%	146	84.1%	453	59.4%	64	67.7%	316
Saskatchewan	83.2%	518	83.3%	402	81.3%	352	81.1%	259	72.0%	196	65.3%	262
Alberta	82.1%	5,347	83.0%	2,974	86.2%	3,477	86.5%	5,021	72.3%	2,011	65.6%	639
British Columbia	83.8%	5,163	86.0%	5,148	86.9%	6,320	86.3%	5,321	75.2%	3,364	76.9%	3,120
Northwest Territories	98.5%	68	n/a	0	n/a	0	80.0%	30	100.0%	1	n/a	0
Nunavut	50.0%	2	88.9%	9	n/a	0	100.0%	1	n/a	0	n/a	0
Yukon	97.1%	35	89.3%	28	85.7%	7	88.5%	26	82.4%	17	n/a	0
Overall Pass Rate	81.9%	35,848	83.6%	31,160	84.1%	30,835	83.6%	32,311	72.6%	15,781	72.7%	11,688

Analysis:

- The overall pass rate average from Q1 (FY 11-12) to Q2 (FY 12-13) is 81.4%.
- The Province of Manitoba consistently has lowest test pass rates out of all Provinces and Territories, averaging at 77.2%.
- Over half of all applicants reside in the Province of Ontario. There is less than a 1% difference between the national pass rate average and the Ontario pass rates average (from Q1 FY11-12 to Q2 FY12-13).
- Pass rates of all the territories, Prince Edward Island, Newfoundland & Labrador, are calculated using a very small number of applicants. Thus, test results in those Provinces and Territories should be interpreted with caution as they are not statistically reliable

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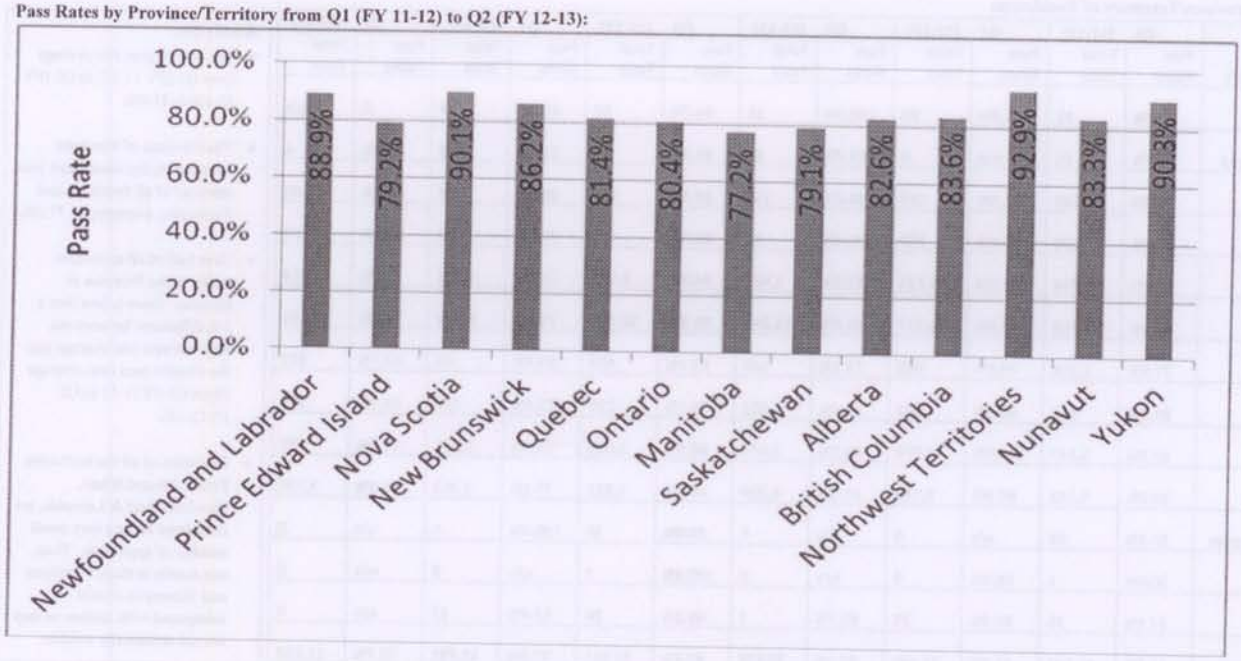
Pass Rates by Province/Territory from Q1 (FY 11-12) to Q2 (FY 12-13):



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Pass Rates by Age Group:

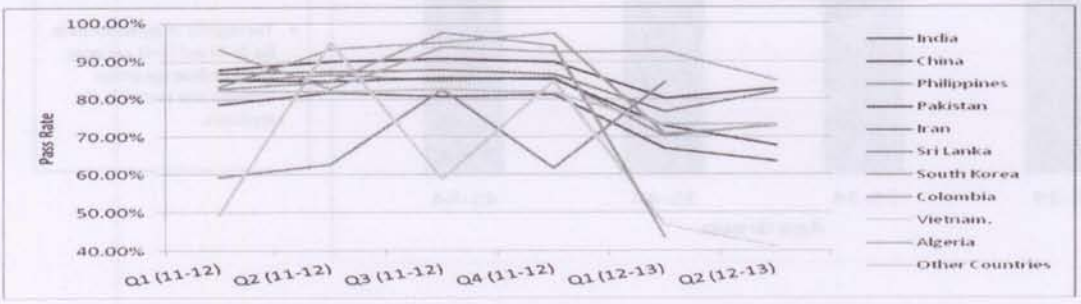
	Q1	(11-12)	Q2	(11-12)	Q3	(11-12)	Q4	(11-12)	Q1	(12-13)	Q2	(12-13)
Age Group	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests
18-24	82.3%	4,011	84.4%	3,624	83.9%	3,436	84.6%	3,812	70.2%	1,827	73.0%	1,458
25-34	81.1%	12,712	82.3%	11,007	83.5%	10,684	82.5%	10,990	70.4%	5,435	72.2%	4,052
35-44	83.6%	12,826	85.6%	11,163	85.6%	11,324	85.6%	11,640	76.2%	5,669	74.4%	3,997
45-54	79.7%	6,299	81.6%	5,366	82.4%	5,391	81.3%	5,869	71.1%	2,850	70.3%	2,181
Overall Pass Rate	81.9%	35,848	83.6%	31,160	84.1%	30,835	83.6%	32,311	72.6%	15,781	72.7%	11,688

Analysis:

- The second oldest age group (i.e. 35-44) consistently has the highest test pass rate, averaging 2% higher than the national average.
- On average, the oldest age group (i.e. 45-54), consistently has the lowest test pass rate, averaging 2% lower than the national pass rate average of 81.4% (from Q1 FY11-12 to Q2 FY12-13).
- The majority of applicants are in the 25-34 and 35-44 age group. Together these age groups represent over two thirds of applicants.

Test Pass Rates by Country of Birth (Top 10 Source Countries):

	Q1	(11-12)	Q2	(11-12)	Q3	(11-12)	Q4	(11-12)	Q1	(12-13)	Q2	(12-13)
Country of Birth	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests
India	78.7%	4,654	81.6%	3,986	80.7%	3,872	81.2%	3,719	67.0%	1,966	63.5%	1,445
China	87.8%	3,327	89.9%	3,222	90.6%	3,307	89.9%	3,286	80.2%	1,579	82.7%	1,160
Philippines	84.8%	3,259	86.5%	2,466	84.9%	2,629	85.7%	3,144	70.1%	1,526	73.2%	1,230
Pakistan	85.1%	1,963	84.8%	1,565	85.6%	1,503	85.3%	1,669	72.9%	765	67.8%	516
Iran	86.9%	921	87.3%	1,009	87.7%	1,204	86.7%	1,149	76.5%	571	81.8%	523
Sri Lanka	59.3%	889	62.7%	723	82.6%	665	61.6%	743	84.4%	454	n/a	0
South Korea	93.1%	797	82.7%	686	93.8%	787	92.5%	861	92.5%	375	85.0%	373
Colombia	83.2%	737	93.3%	682	94.9%	641	97.3%	690	70.7%	352	72.8%	239
Vietnam	49.6%	662	94.9%	629	58.8%	575	84.7%	667	46.8%	325	41.1%	224
Algeria	82.8%	651	84.7%	554	97.6%	572	94.1%	529	43.7%	279	n/a	0
Other Countries	82.2%	17,988	82.1%	15,638	82.6%	15,080	81.7%	15,854	73.2%	7,589	73.2%	5,978
Overall Pass Rate	81.9%	35,848	83.6%	31,160	84.1%	30,835	83.6%	32,311	72.6%	15,781	72.7%	11,688

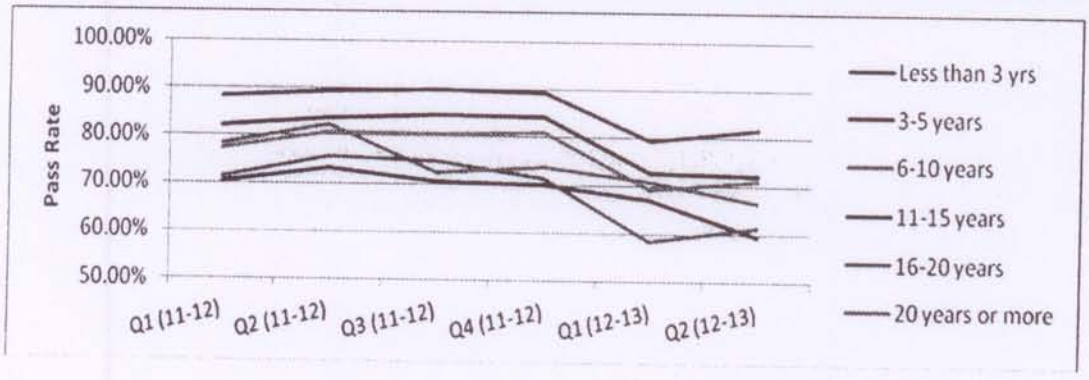


Analysis:

- The top five source countries (India, China, Philippines, Pakistan, and Iran) represent about 40% of total applicants.
- Sri Lanka and Vietnam are the source countries with the lowest test pass rates, respectively averaging 70% and 67%. The two countries also count the most applicants with low education levels.
- South Korea and China are the source countries with the highest test pass rates, respectively averaging 90% and 88%. The two countries also count the most applicants with high education levels.

Test Pass Rates by Length of Permanent Residency before Application:

	Q1	(11-12)	Q2	(11-12)	Q3	(11-12)	Q4	(11-12)	Q1	(12-13)	Q2	(12-13)
Length of PR	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests
Less than 3 yrs	88.19%	5,418	89.40%	4,508	89.72%	4,515	89.30%	4,354	79.44%	2,057	81.70%	1,642
3-5 years	82.06%	24,572	83.54%	21,481	84.49%	21,105	84.10%	21,980	72.60%	10,819	72.20%	7,763
6-10 years	77.34%	3,831	80.63%	3,438	80.39%	3,534	81.01%	4,045	69.21%	1,952	71.20%	1,566
11-15 years	70.35%	1,049	73.27%	898	70.49%	871	70.00%	940	67.01%	488	59.60%	356
16-20 years	71.35%	747	75.56%	630	74.87%	597	71.22%	695	58.58%	338	61.50%	248
20 years or more	78.35%	231	82.44%	205	72.30%	213	73.74%	297	70.87%	127	66.40%	113
Overall Pass Rate	81.89%	35,848	83.60%	31,160	84.12%	30,835	83.63%	32,311	72.59%	15,781	72.70%	11,688

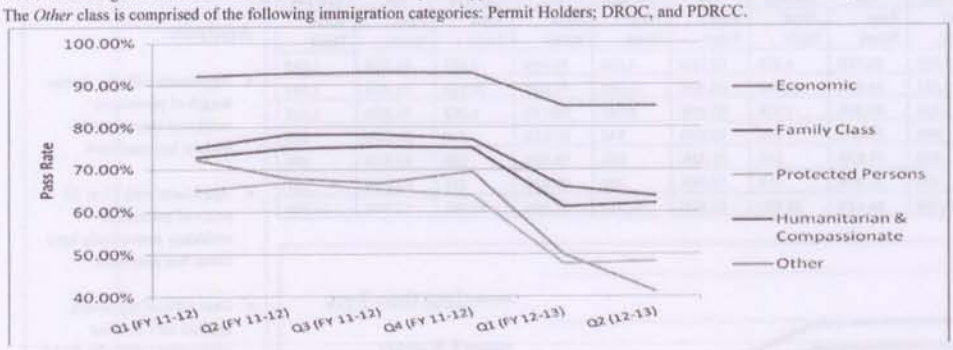


Analysis:

- Applicants with the shorter length of permanent residency time have the highest test pass rates.
- Applicants with 11 to 20 years of permanent residency consistently have lower test pass rates.
- Over 80% of applicants applied for Canadian citizenship within the first 5 years of permanent residency.

Test Pass Rates by Immigration Class:

Note: The immigration class described as "Other" counts very few applicants. Thus, test results in this class should be interpreted with caution as they are not statistically reliable.
The *Other* class is comprised of the following immigration categories: Permit Holders; DROC, and PDRCC.

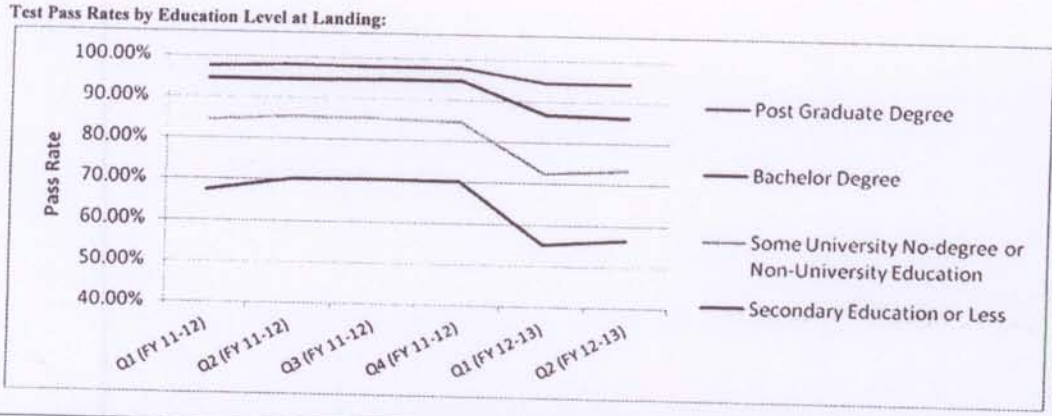


	Q1	(11-12)	Q2	(11-12)	Q3	(11-12)	Q4	(11-12)	Q1	(12-13)	Q2	(12-13)
Immigration Class	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests
Economic	92.12%	18,607	92.77%	16,725	92.96%	17,218	92.85%	17,877	85.02%	8,518	84.9%	6,319
Family Class	72.95%	10,893	74.96%	9,193	75.39%	8,888	75.13%	9,308	61.18%	4,706	62.0%	3,417
Protected Persons	64.98%	4,917	66.95%	4,027	65.16%	3,533	63.85%	3,909	47.76%	1,918	48.2%	1,454
Humanitarian & Compassionate	75.31%	1,377	78.26%	1,187	78.20%	1,142	77.14%	1,168	65.91%	619	63.7%	475
Other	72.22%	54	67.88%	28	66.67%	54	69.39%	49	50.00%	20	41.2%	23
Overall Pass Rate	81.89%	35,848	83.60%	31,160	84.12%	30,835	83.63%	32,311	72.59%	15,781	72.7%	11,688

Analysis:

- The economic immigration class consistently has significantly higher test pass rates. The economic immigration class counts the most applicants with high levels of education and represents the most applicants, averaging 54% of total applicants.
- The protected persons immigration class has the lowest pass rates, averaging at 62%. The protected persons class counts the most applicants with low levels of education and represents on average 12% of total applicants.
- CIC is actively working to address this performance gap among various immigration groups. In particular, modules based on *Discover Canada* have been developed for LINC/CLIC language classes. Furthermore, CIC has approved funding for 5 citizenship preparation projects developed by settlement organizations. These initiatives are aimed at providing newcomers with the knowledge to prepare for citizenship and might help them better prepare for the citizenship test.

Test Pass Rates by Education Level at Landing:



	Q1 (11-12)		Q2 (11-12)		Q3 (11-12)		Q4 (11-12)		Q1 (12-13)		Q2 (12-13)	
Education Level	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests	Pass Rates	Total Tests
Post Graduate Degree	97.45%	4,155	97.97%	3,834	97.63%	3,886	97.71%	3,879	94.41%	1,844	94.4%	1,373
Bachelor Degree	94.39%	10.209	94.41%	9,113	94.54%	9,507	94.59%	9,722	86.80%	4,809	86.3%	3,347
Some University No-degree or Non-University Education	84.34%	7,252	85.39%	6,127	85.19%	5,961	84.73%	6,256	72.41%	2,969	73.3%	2,274
Secondary Education or Less	67.14%	14,231	69.99%	12,086	70.36%	11,481	70.15%	12,454	55.04%	6,159	56.4%	4,694
Overall Pass Rate	81.89%	35,848	83.60%	31,160	84.12%	30,835	83.63%	32,311	72.59%	15,781	72.7%	11,688

Analysis:

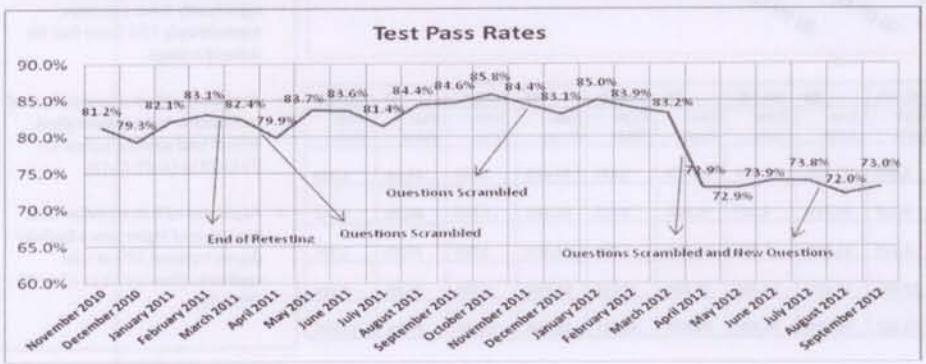
- Applicants with an education level equivalent of higher than a Bachelor degree have test pass rate significantly higher than the national average, approximately 12% higher than the national average.
- Applicants with an education level of secondary or less, including no education, continuously have significantly lower pass rates, approximately 15% lower than the national average.
- Applicants with an education level of secondary or less represent about 40% of total applicants (from Q1 FY11-12 to Q2 FY12-13).
- Applicants with an education level equivalent of higher than a Bachelor degree represent 35% of total applicants (from Q1 FY11-12 to Q2 FY12-13).

Test Pass Rates by Test Version:

Note: Test pass rates with respect to versions cannot be presented on a quarterly basis as changes to versions do not occur on quarterly timeframe.

Overall Pass Rates by Version (since the introduction of new questions):

Test Version	Sept. 2012	July 23 – Aug. 31, 2012	July 1 – July 22, 2012	June 2012	May 2012	April 2012	Mar 28-July 22, 2012
Version 1	81.6%	82.1%	*N/A	*N/A	66.9%	68.5%	68.2%
Version 2	70.2%	67.4%	77.1%	77.9%	75.9%	75.4%	76.5%
Version 3	76.0%	71.7%	73.7%	69.2%	70.5%	70.2%	70.5%
Version 4	70.7%	70.6%	75.0%	75.6%	78.9%	78.5%	77.8%
Version 5	70.5%	68.0%	72.0%	70.9%	73.6%	75.9%	74.2%
Version 6	63.0%	68.2%	67.2%	65.9%	69.6%	69.4%	68.5%
Version 7	64.6%	62.1%	69.2%	72.6%	68.8%	71.6%	70.2%
Variance	18.6%	20.0%	9.9%	12%	12%	10.0%	9.6%

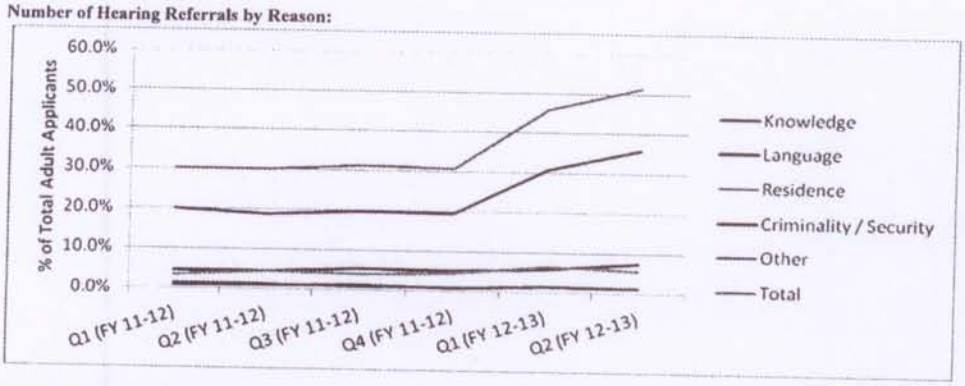


Analysis:

- Because of test scrambling and the introduction of new test questions, test pass rates by version cannot be compiled quarterly.
- The new test questions were introduced on March 28, 2012, and on July 23, 2012.
- On June 1, 2012, local offices were instructed to discontinue using version 1 (English and French versions) due to integrity issues. Similarly, on September 26, 2012, version 7 of the test was pulled (English and French versions) because of poor performance. In both instances, the removed versions were reintroduced in the following test scramble.
- The variance (difference between lowest test version and highest test version) was 10% from March 28 to July 22, 2012. The variance of the tests introduced on July 23 was 19%.

Citizenship Hearing Referrals:

Number of Hearing Referrals by Reason:



Percentage of Citizenship Adult Applicants Referred to a Hearing by Reason:

Hearing Referral Reason	Q1 (FY 11-12)	Q2 (FY 11-12)	Q3 (FY 11-12)	Q4 (FY 11-12)	Q1 (FY 12-13)	Q2 (FY 12-13)
Knowledge	20.0%	18.7%	19.7%	19.4%	30.7%	35.8%
Language	4.5%	4.5%	5.4%	5.2%	6.0%	7.4%
Residence	3.4%	4.6%	4.0%	4.4%	6.5%	5.6%
Criminality / Security	0.8%	1.0%	1.3%	0.8%	1.4%	1.3%
Other	1.2%	1.4%	0.9%	1.0%	1.5%	1.4%
Total Referrals	30.0%	30.1%	31.3%	30.8%	46.1%	51.5%
Total Number of Hearings Referrals	10741	9394	9650	9958	7271	6015

Analysis:

- The total number of hearing referrals has declined going from 10,714 in Q1 (11-12) to 6,015 in Q2 (12-13). This decline is likely due to OB 407.
- The percentage of applicants referred to a hearing increased in FY 12-13, going from 30% in Q1 (11-12) to 51.5% in Q2 (12-13). This increased is mostly due to an increase on hearing referrals for knowledge.
- Note that many applicants are referred to a knowledge hearing without having completed the written knowledge test.
- The increased in hearing referrals for knowledge is the result of the decreased in test pass rates since the introduction on new test questions in Q1 (12-13).

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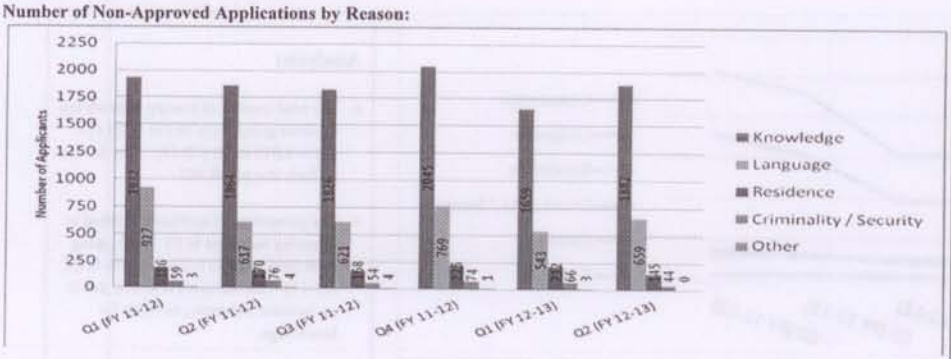
Citizenship Non-Approved Applications:

Note: Non-approved applications do not include withdrawn or abandoned applications.

Number of Non-Approved Applications by Reason:



Proportion of Non-Approved Applications by Reason:

Non-Approval Reason	Q1 (11-12)	Q2 (11-12)	Q3 (11-12)	Q4 (11-12)	Q1 (12-13)	Q2 (12-13)
Knowledge	62.2%	68.3%	68.3%	65.7%	66.9%	68.9%
Language	29.8%	22.6%	23.2%	24.7%	21.9%	24.1%
Residence	6.0%	6.2%	6.3%	7.2%	8.5%	5.3%
Criminality / Security	1.9%	2.8%	2.0%	2.4%	2.7%	1.6%
Other	0.1%	0.1%	0.1%	0.0%	0.1%	0.0%
Total Non-Approved Applicants	2446	2248	2248	2531	2101	2273
Total Hearings Completed	5018	5041	5625	5066	4461	4269

Analysis:

- The total number of non-approved citizenship applicants remained relatively consistent through the past quarters, averaging at 2308 applicants a quarter.
- The proportion of non- approvals with respect to each reason remain consistent across all quarters.
- The knowledge requirement is by far the reason for the most non-approvals, representing an average of 65% of all non approval reasons.
- Note that between 20 and 30% of applicants do not show up at their citizenship hearings.
- Also, note that the total number of hearings completed could be slightly inaccurate as some no shows might be counted as completed hearings, and there could be a delay in entering hearing results in the database.